



LIBERTY QUARTERLY

Provider News

Volume 9, Q4 Winter 2023

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Leadership

Corporate Leaders

- Marti Lolli**, President, Chief Executive Officer
- Heather Stearns**, President, State Markets
- Bre Stark**, VP, State Markets – West Coast
- Michael Carrillo**, VP, State Markets – East Coast
- Lisa Gifford**, President, LIBERTY Dental Plan of Oklahoma
- Anne Weeks**, President, Northeast Region (NJ/NY Only)

Clinical Leaders

- Rosa (Rosie) Roldan**, DMD, MD, Chief Dental Officer
- Cherag Sarkari** DDS, MDS, National & California Dental Director of Quality Improvement & Clinical Innovation
- Afshin Arian**, DDS, Nevada Dental Director
- Leta Langford**, DDS, Oklahoma Dental Director
- Harrison N. Rubinstein**, DDS, New Jersey Dental Director
- Susan Weiss**, DDS, New York Dental Director
- Philip Squatrito**, DDS, Dental Director, Medicare Advantage

Market Provider Relations Leaders

California Market

- Justin Bottger**, Director, Provider Relations
- Gisel Simington**, Manager, Provider Relations

Florida Market

- Alexis Arguello**, Director, Provider Relations
- Mayra Cardenas**, Manager, Provider Relations

Nevada Market

- Tricia Schares**, Director, Provider Relations

Oklahoma Market

- Michelle Eubanks**, Director, Provider Relations

Northeast Market (NJ/NY Only)

- Nicole Mosca**, AVP, Provider Relations
- Jeanette Sierra**, Manager, Provider Relations (NY)
- Caroline Kautz**, Manager, Provider Relations (NJ)
- All Other State Markets**
- Marc Couch**, VP, Network Operations, Innovation, & Transformation (National)
- Phil Foti**, AVP, Network Strategy & Development (National)
- Ignacio Quiaro Von Thun**, Director, Provider Relations (North/Central)
- David Hotchkiss**, Director, Provider Relations (West)
- Brittany Davis Rogers**, Director, Provider Relations (Southeast)

If you have comments or questions contact us at:

1730 Flight Way, Suite 125, Tustin, CA 92782
<https://www.libertydentalplan.com>

California: **800.268.9012/F 800.268.0154**
 Florida: **800.352.7924/F 888.334.6034**
 Nevada: **888.700.0643/F 888.401.1129**
 New Jersey: **833.276.0854**
 New York: **833.276.0853**
 All other states: **888.352.7924/F 888.401.1129**

Medicaid HMO & Marketplace HMO, Medicare, Marketplace, Medicaid & Commercial HMO, EPO, PPO & POS
 LIBERTY Dental Plan is accredited for all line of business by:



Exp. 07/01/2025
 LIBERTY Dental Plan Corporation
 Medicare, Medicaid & Exchange



NCQA has reviewed & accredited LIBERTY's Credentialing & Utilization Management functions only. For complete details on the scope of this review, visit www.ncqa.org



Prepare Your Practice For the New Year!

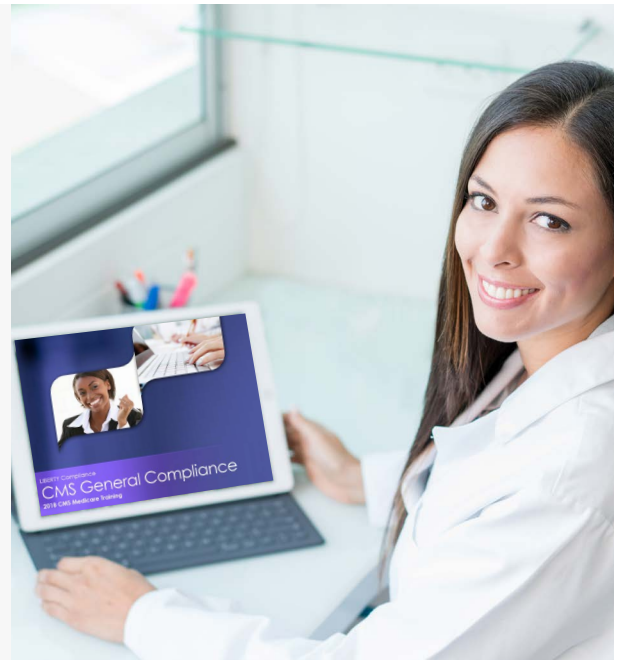
Provider Compliance Training

As a participating provider who sees Medicare and/or Medicaid members under LIBERTY's benefit plans, you are required to comply with The Centers for Medicare and Medicaid Services' (CMS) annual training requirements. These requirements include General Compliance, Fraud, Waste and Abuse, Code of Conduct, Cultural Competency and Critical Incident Trainings.

These trainings, along with our Code of Conduct, are posted on our website. Completion of these courses will meet the current CMS training requirements.

Please follow the steps listed below to access LIBERTY's training modules:

- **Go to** www.libertydentalplan.com
- **Click on Providers** at the top of the page
- **Click on these training module links:**
 - ▶ Critical Incident Training
 - ▶ Code of Business Ethics & Conduct
 - ▶ Cultural Competency Provider Training
 - ▶ Fraud Waste & Abuse Training
 - ▶ General Compliance
 - ▶ HIPAA
- **Complete all required information in each training**
- **Complete the required survey** at the end and click **Submit**



We are providing an attestation for you to sign and return to LIBERTY acknowledging completion of these trainings for each provider in your office. Click [here](#) to view attestation.

Signed attestations may be returned via any of these methods:

Fax to: 949.313.0766

Email to: Provider@libertydentalplan.com

Mail to: LIBERTY Dental Plan, Attention:
Provider Relations, P.O. Box 26110,
Santa Ana, CA 92799-6110

Did you know that LIBERTY offers online enrollment?

Through our Provider Online Enrollment (POE) tool you can sign up new providers, add additional offices and more. Go Paperless today by visiting <https://www.libertydentalplan.com/Providers/Join-Our-Network.aspx> to see if it is offered in your state. **Need help navigating the POE?** Check out the POE FAQs and the POE User Guide for step-by-step navigation assistance.



POE User Guide
[POE User Guide 2021.09](https://www.libertydentalplan.com/Providers/Join-Our-Network.aspx)
[\(libertydentalplan.com\)](https://www.libertydentalplan.com)



POE FAQs
[POE FAQs FINAL](https://www.libertydentalplan.com/Providers/Join-Our-Network.aspx)
[\(libertydentalplan.com\)](https://www.libertydentalplan.com)

Verify Your Office's Information in our Directory

Keeping accurate provider directory information available to members is a priority here at LIBERTY. We know how busy your office is and have made it simple and easy to verify your directory information on a quarterly basis. Please take time over the next few days to go to the following LIBERTY Directory Information Verification (DIV) website at www.libertydentalplan.com/providerDIV and enter your Access Code to validate the information we have for our office is still correct. Using this online tool to verify your office information will help reduce the amount of mail and calls to your office.

We highly recommend that once you complete the verification, you set a calendar reminder in your system to go to the website every 90 days to re-validate the information through the same link, using the same access code, as the law requires that we receive an affirmative response from your office. Failure to verify the accuracy of your information will lead to additional outreach to your office and may require us to remove you from our provider directory.

To get started:

- Go to www.libertydentalplan.com/providerDIV or scan the QR code
- Enter your Access Code. (this number can be found in your LIBERTY Welcome Letter.)
- Attest that your information is correct or communicate changes directly online!
- If you are unable to locate your Access Code, contact your local Network manager or Member Services at **(888) 352-7924** for assistance.



Scan here to get started.



CDT Code Updates

The American Dental Association (ADA) has released the 2023 version of the Current Dental Terminology (CDT) Procedure Codes (Commercial). Effective as of January 1, 2024, these changes reflect new codes and associated reimbursement fees. The new CDT codes should be used when submitting claims to LIBERTY. These changes are applicable to LIBERTY's Commercial, Exchange, and Medicare networks with respect to Adult and Child members.

New Code	Nomenclature	New Code will be paid at \$0 or at the same rate as the code listed below.
D0396	3D printing of a 3D dental surface scan	D0470
D2976	Band stabilization – per tooth	\$0
D2991	Application of hydroxyapatite regeneration medicament – per tooth	D2990
D6089	Accessing and retorquing loose implant screw – per screw	\$0
D7284	Excisional biopsy of minor salivary glands	D7286
D7939	Indexing for osteotomy using dynamic robotic assisted or dynamic navigation	\$0
D9939	Placement of a custom removable clear plastic temporary aesthetic appliance	\$0